

Level 3 Report
Stronger Communities

Indicator	Tolerance	Performance		Target	Latest Performance		Judgement		Direction of Travel		Analysis
		2007-08	2008-09	2009-10	June	September	June	September	June	September	September
Citizen											
NI 3 – civic participation	Bigger is better		16%	17.5% (2010-11)			1	3	n/a		Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 17.5%. Work is progressing in line with the action plan.
NI 6 – participation in regular volunteering (LAA)	Bigger is better		29%	32.5% (2010-11)			2	3	n/a		Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 32.5%. Work is progressing in line with the action plan.
NI 155 – number of affordable homes delivered (LAA)	Bigger is better	141	208	110 (to September) 220 (year-end)	44 (cumulative)	96	1	1	▼	▼	98 at the same period last year. Overall indicator is just below target, although there are schemes due to complete during the 3rd Quarter. There are some concerns that the target will not be met, but funding is being maximised to ensure as many units as possible are delivered during 09/10.
Service											
NI 9 – use of libraries (LAA)	Bigger is better		47.90%	51% (2010-11)			3	3	n/a	n/a	Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 51%. Work is progressing in line with the action plan.
NI 11 – engagement in the arts (LAA)	Bigger is better		46.40%	49.5% (2010-11)			3	3	n/a	n/a	Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 49.5%. Work is progressing in line with the action plan.

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		2007-08	2008-09	2009-10	June	September	June	September	June	September	
Partnership											
NI 4 – influencing decisions in the locality (LAA)	Bigger is better	28.80%	32.3% (2010-11)				3	3	n/a	n/a	Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 32.3%. Work is progressing in line with the action plan.
Statutory											
NI 1 - % of people who believe people from different backgrounds get on well together (LAA)	Bigger is better	75.90%	79.4% (2010-11)				3	3	n/a	n/a	Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011, the target for which is 79.4%. Work is progressing in line with the action plan.
NI 156 – households in temporary accommodation (LAA)	Smaller is better	109	98	82	116	118	1	1	▼	▼	111 at the same period last year. Increased interest in the National Mortgage Rescue Scheme means that additional staffing resources are to be directed towards administering and processing enquiries. A proposal is being prepared to focus loan support on 20 households who are currently being blocked from re-housing on account of former landlord rent arrears. This should free-up temporary accommodation and enable reductions in B&B use as households are moved into more suitable accommodation.
NI 157 – processing of planning applications: Major applications within 13 weeks Minor applications within 8 weeks Other applications within 8 weeks	Bigger is better										Estimated figure using old software (this figure is not totally accurate as misses the last few days of September). The Integrated Environment and Regeneration System(IERS) is now in place however there are teething problems with the system, which have prevented the end of Quarter figures from being produced from this system. It is unclear at this point when these problems will be resolved.
a) Major applications within 13 weeks		73%	60%	75%	92%		4	4	▲	▲	60% at the same period last year.
b) Minor applications within 8 weeks		73%	65%	80%	72%		4	4	▲	▲	71% at the same period last year.
c) Other applications within 8 weeks		87%	80%	79%	82%		2	3	▼	▼	86% at the same period last year.
Local – % of people who find access to services difficult: Local shop Advice provision Public transport facility Cultural / recreational facility	Smaller is better										Information is obtained from the Place Survey which is carried out every two years. The next survey will be carried out in autumn 2010 and data available in 2011. Work is progressing in line with the action plan.
a) Local shop		12%	11% (2010-11)				2	3	n/a	n/a	
b) Advice provision		18%	16% (2010-11)				2	3	n/a	n/a	
c) Public transport facility		21%	21% (2010-11)				2	3	n/a	n/a	
d) Cultural / recreational facility		21%	19% (2010-11)				2	3	n/a	n/a	